



General information		
Course instructor	Iva Barić, prof.	
Name of the course	Second Foreign Language - German 1	
Study programme	Undergraduate study: Business Economics in Tourism and Hospitality Module: Hospitality Management	
Status of the course	compulsory	
Year of study	2rd	
ECTS credits and manner of instruction	ECTS credits	3 ECTS
	Number of class hours (L+E+S)	30 (15+15+0)
1. COURSE DESCRIPTION		
1.1. Course objectives		
Objectives of the course are: 1. Training students to communicate in German with a particular emphasis on communication in tourism 2. Knowledge of the cultural specificities of the German-speaking countries 3. Improving students' learning strategies and social skills		
1.2. Course enrolment requirements		
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1.3. Expected learning outcomes		
After passing the exam in this subject, the student will be able to: 1. Understand when listening and reading short and simple texts in the field of personal environment (family, education) and in the field of tourism (dialogues at the hotel and in the restaurant, hotel brochures, reservation) 2. Produce short spoken texts in the field of personal environment and in the field of tourism (description of the hotel, dialogues in the hotel and in the restaurant) 3. Participate in short and easy speech interaction (introducing, dialogues at the hotel and in the restaurant) 4. Write short and simple texts (CV, reservation, booking confirmation) 5. Compare aspects of one's own culture with those of German-speaking countries 6. Use various language learning strategies		
1.4. Course content		
Introducing and getting acquainted. Jobs in tourism. Hotel facilities and services. Communication at the reception (telephone reservation of the room, reception of the guest, giving information on hotel facilities and services, complaints, payment of bills) in the housekeeping department (complaints) and in the restaurant (reception of guests, ordering food and drinks, complaints).		
1.5. Manner of instruction	<input checked="" type="checkbox"/> lectures <input type="checkbox"/> seminars and workshops <input checked="" type="checkbox"/> exercises <input type="checkbox"/> distance learning <input type="checkbox"/> fieldwork	<input type="checkbox"/> individual assignments <input type="checkbox"/> multimedia and network <input type="checkbox"/> laboratories <input type="checkbox"/> mentorship <input type="checkbox"/> other
1.6. Comments		
1.7. Student responsibilities		
Class attendance, midterm exams, final exam		



1.8. <i>Monitoring of student work¹</i>							
Class attendance	1	Class participation		Seminar paper		Experimental work	
Written exam	0,4	Oral exam	0,8	Essay		Research	
Project		Continuous assessment	0,8	Report		Practical work	
Portfolio							
1.9. <i>Assessment of learning outcomes in class and at the final exam (procedure and examples)</i>							
<p>Assessment and evaluation of students in classes and at the final exam is conducted under the Rulebook on evaluation of students at the Faculty of tourism and hospitality management.</p> <p>For each course there is a detailed course syllabus which coordinates activities, student load, learning outcomes and evaluation methods.</p>							
1.10. <i>Mandatory literature (at the time of submission of study programme proposal)</i>							
Blažević, N. (2014) Deutsch im Tourismus A1, Opatija: FMTU							
1.11. <i>Optional/additional literature (at the time of submission of the study programme proposal)</i>							
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1.12. <i>Number of assigned reading copies in relation to the number of students currently attending the course</i>							
Title					Number of copies	Number of students	
Blažević, N. (2014) Deutsch im Tourismus A1, Opatija: FMTU					5		
1.13. <i>Quality monitoring methods that ensure the acquisition of exit knowledge, skills and competences</i>							
<p>The quality of the program, the teaching process, the teaching skills and the level of the material acceptance will be established by means of a written evaluation of the extensive questionnaires and in other ways envisaged by the accepted standards, in accordance with the Rulebook on Quality Assurance and Improvement of the University of Rijeka and the Quality Assurance and Improvement of the Faculty of Tourism and Hospitality Management.</p>							

¹ IMPORTANT: Enter the appropriate proportion of ECTS credits for each activity so that the total number of credits equals the ECTS value of the course. Use empty fields for additional activities.



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