

GENERAL INFORMATION		
Course coordinator	Nikolina Vaić, lecturer	
Course title	Second Foreign Language - German 1	
Study programme	Undergraduate study: Business Economics in Tourism and Hospitality Module: Hospitality Management	
Course status	Compulsory	
Year	2nd	
ECTS credits and form of instruction	ECTS credits	3 ECTS
	Number of hours (L+P+S)	30 (15+15+0)
COURSE DESCRIPTION		
1.1. Course objectives		
Objectives of the course are: 1. Training students to communicate in German with a particular emphasis on communication in tourism 2. Knowledge of the cultural specificities of the German-speaking countries 3. Improving students' learning strategies and social skills		
1.2. Course enrolment requirements		
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1.3. Expected course learning outcomes		
After passing the exam in this subject, the student will be able to: 1. Understand when listening and reading short and simple texts in the field of personal environment (family, education) and in the field of tourism (dialogues at the hotel and in the restaurant, hotel brochures, reservation) 2. Produce short spoken texts in the field of personal environment and in the field of tourism (description of the hotel, dialogues in the hotel and in the restaurant) 3. Participate in short and easy speech interaction (introducing, dialogues at the hotel and in the restaurant) 4. Write short and simple texts (CV, reservation, booking confirmation) 5. Compare aspects of one's own culture with those of German-speaking countries 6. Use various language learning strategies		
1.4. Course content		
Introducing and getting acquainted. Jobs in tourism. Hotel facilities and services. Communication at the reception (telephone reservation of the room, reception of the guest, giving information on hotel facilities and services, complaints, payment of bills) in the housekeeping department (complaints) and in the restaurant (reception of guests, ordering food and drinks, complaints).		
1.5. Types of teaching (add an 'X')	<input checked="" type="checkbox"/> lectures <input type="checkbox"/> seminars and workshops <input checked="" type="checkbox"/> practicals <input type="checkbox"/> distance learning <input type="checkbox"/> field-based learning	<input type="checkbox"/> independent tasks <input type="checkbox"/> multimedia and network <input type="checkbox"/> laboratory <input type="checkbox"/> mentoring work <input type="checkbox"/> other _____

1.6. Students' obligations

Class attendance, active participation in class, midterm exams, final exam.

1.7. Monitoring students' work

Course attendance	1	Activity / Participation		Seminar paper		Experimental work	
Written exam	0,4	Oral exam	0,8	Essay		Research	
Project		Continuous assessment	0,8	Report		Practice	
Portfolio							

1.8. Assessment and evaluation of student work during classes and at the final exam

Assessment and evaluation of students in classes and at the final exam is conducted under the Rulebook on Evaluation of Students at the Faculty of Tourism and Hospitality Management. For each course there is a detailed course syllabus which coordinates activities, student load, learning outcomes and evaluation methods.

1.9. Essential reading and the number of copies provided in relation to the current number of course participants

Title	Number of copies	Number of students
Blažević, N. (2014) Deutsch im Tourismus A1, Opatija: FMTU	5	10

1.10. Additional reading

1.11. Quality monitoring methods ensuring the acquisition of expected knowledge, skills and competencies

The quality of the program, the teaching process, the teaching skills and the level of the material acceptance will be established by means of a written evaluation of the extensive questionnaires and in other ways envisaged by the accepted standards, in accordance with the Rulebook on Quality Assurance and Improvement of the University of Rijeka and the Quality Assurance and Improvement of the Faculty of Tourism and Hospitality Management.